

8th November 2021

Dear Shareholder,

Lok'nStore Group plc (“or the “Company”) – Consent to Electronic Communications

The purpose of this letter is to seek your consent to Lok'nStore Group plc communicating with you electronically in the future.

Lok'nStore's articles of association permit the Company to provide certain notices, documents and information to its members by making them available on the Company's website or sending them by electronic means. This enables us to publish documents such as Lok'nStore's Annual Report and any notices of general meetings (including notices of AGM) and related documents on Lok'nStore's website at www.loknstore.co.uk instead of printing and posting them out to our members. Reducing the number of communications sent by post will not only result in cost savings for the Company, but will also reduce the impact that unnecessary printing and distribution of documents has on the environment.

Company law requires that we ask you individually to consent to this method of publishing documents. I am, therefore, seeking your agreement to receive future documents and information generally via the Company's website.

If you consent to website publication, you will no longer receive hard copies of any documents and information in the post. Instead, you will be notified each time that the Lok'nStore places a communication with members on our website. This notification will be sent to you by email if you register your email address via our Share Portal – or by post, if you do not. We will also notify shareholders by releasing an announcement on the Regulatory News Service of the London Stock Exchange.

Notwithstanding that you consent to website publication, there may sometimes be particular circumstances in which Lok'nStore needs to, or is required to, send documents or information to you in hard copy form, in which case the Company reserves the right to do so.

Action to be taken

- OPTION 1:** If you would like to consent to the website publication of documents and information generally and to receive **email notification** of the availability of such documents and information on Lok'nStore's website, you should register your email address via the share portal: www.signalshares.com no later than 9 December 2021.
- OPTION 2:** If you would like to consent to the website publication of documents and information generally and to receive **notification by post** of the availability of such documents and information on our website, you do not need to take any further action.
- OPTION 3:** If you do **not** wish to consent to website publication and would prefer to continue to receive printed hard copies of future documents and information through the post, you should register your request via the Share Portal: www.signalshares.com or contact Link Group using the information provided below, in each case no later than the 9 December 2021.

Even if you consent, or are deemed to have consented, to website publication, you can always request a printed copy of any document or information from the Company at any time.

Yours sincerely



Ray Davies

Finance Director
For and on behalf of Lok'nStore Group plc

Shareholder portal

You can register online to view your holding using the Share Portal, a service offered by Link Group at **www.signalshares.com**. The Share Portal is an online service enabling you to quickly and easily access and maintain your shareholding online – reducing the need for paperwork and providing 24-hour access for your convenience. Through your Share Portal you may:

- Cast your proxy vote online
- View your holding balance and get an indicative valuation
- View movements on your holding
- View the dividend payments you have received
- Update your address
- Register and change bank mandate instructions so that dividends can be paid directly to your bank account
- Elect to receive shareholder communications electronically
- Access a wide range of shareholder information including the ability to download shareholder forms

AGM 2021 Paperless Proxy Voting

Whichever option you choose (option 1, 2 or 3), you will not receive a paper proxy for the 2021 AGM. Instead, enclosed with this letter you will find our AGM circular which will give you details of how to vote electronically via our registrar's website **www.signalshares.com**. You will require your unique investor code (IVC) which can be found on your share certificate or recent dividend confirmation.

In the event that you do require a paper proxy, or you do not know your IVC, you will be able to request this from our registrar, Link Group, by calling them on – 0371 664 0300. Calls are charged at the standard geographic rate and will vary by provider. Calls outside the United Kingdom will be charged at the applicable international rate. We are open between 09:00 – 17:30, Monday to Friday excluding public holidays in England and Wales.

Shareholder services

If you have any queries in relation to your shareholding please contact Link Group, 10th Floor, Central Square, 29 Wellington Street, Leeds, LS1 4DL; telephone within the UK: – 0371 664 0300 Calls are charged at the standard geographic rate and will vary by provider. Calls outside the United Kingdom will be charged at the applicable international rate. We are open between 09:00 – 17:30, Monday to Friday excluding public holidays in England and Wales; email: **enquiries@linkgroup.com**