

THIS LETTER IS IMPORTANT AND REQUIRES YOUR IMMEDIATE ATTENTION

If you are in any doubt as regards the contents of this letter, you are recommended to seek your own financial advice immediately from your stockbroker, bank manager, solicitor, accountant or other independent financial adviser authorised under the Financial Services and Markets Act 2000 if you are in the United Kingdom, or from another appropriately authorised independent financial adviser if you are in a territory outside the United Kingdom. If you have sold or otherwise transferred all of your shares in Lok'n Store, please forward this document at once to the purchaser or transferee, or to the stockbroker, bank or other agent through whom the sale or transfer was effected, for delivery to the purchaser or transferee.

If you sell, have sold or transferred only part of your holding of Lok'n Store shares, you should retain this document and consult the bank, stockbroker or other agent through whom the sale was effected.

However, this document (in whole or in part) should not be forwarded or transmitted in or into or from jurisdictions other than the United Kingdom as it may be restricted by the laws of those jurisdictions and therefore persons into whose possession this document comes should inform themselves about and observe any such restrictions. Further details in relation to overseas shareholders of Lok'n Store are contained in the Announcement (as defined below).

11 April 2024

To: Lok'n Store Group Plc shareholders and persons with information rights

Lok'n Store Group Plc ("Lok'n Store")

I refer to the announcement on 11 April 2024 (the "**Announcement**") that the boards of Shurgard Self Storage Ltd (the "**Bidder**") and Lok'n Store have reached agreement on the terms of a recommended cash offer pursuant to which the Bidder will acquire the entire issued and to be issued ordinary share capital of Lok'n Store (the "**Acquisition**").

In accordance with Rule 2.11 of the City Code on Takeovers and Mergers (the "**Takeover Code**"), I enclose a copy of the Announcement. In addition, the Announcement, and all other information, documents and announcements relating to the Acquisition will remain available during the course of the Acquisition on Lok'n Store's website at www.loknstore.co.uk/investors/. For the avoidance of doubt, the content of Lok'n Store's website is not incorporated into, and does not form part of, this letter.

This letter is not to be taken as a summary of the information in the Announcement and should not be regarded as a substitute for reading the Announcement in full. The Announcement includes a summary of the disclosure requirements under Rule 8 of the Takeover Code for all persons with a direct or indirect interest of 1 per cent or more in the shares of Lok'n Store.

It is expected that the Acquisition will be implemented by way of a scheme of arrangement and associated documents will be sent to Lok'n Store's shareholders in due course, subject to any restrictions on distribution described in the Announcement. You are not required to take any action at the present time.

Please be aware that addresses, electronic addresses and certain other information provided by you for the receipt of communications from the Company may be provided to the Bidder as required under Section 4 of Appendix 4 of the Takeover Code.

The directors of Lok'n Store accept responsibility for the information contained in this letter relating to Lok'n Store (including any expressions of opinion). To the best of the knowledge and belief of the directors of Lok'n Store (who have taken all reasonable care to ensure that such is the case), the information contained in this letter is in accordance with the facts and does not omit anything likely to affect the import of the information.

If you wish to contact Lok'n Store regarding administrative matters in view of the Announcement, please contact Lok'n Store's Registrars, Link Group, during business hours (9.00am - 5.30 pm) on +44 (0)371 664 0300 or by submitting a request in writing to Link Group, Central Square, 29 Wellington Street, Leeds LS1 4DL.

Yours faithfully,

Andrew Jacobs
Chair
Lok'n Store Group Plc

Right to request hard copies

Our current default is to send you any documents in relation to the Acquisition that we are required to by hard copy. You may change these communication preferences (or request a hard copy of any information incorporated into such documents by reference to another source) by contacting Link Group, during business hours (9.00am - 5.30 pm) on +44 (0)371 664 0300 or by submitting a request in writing to Link Group, Central Square, 29 Wellington Street, Leeds LS1 4DL.

Disclosure requirements of the Takeover Code (the “Code”)

Under Rule 8.3(a) of the Code, any person who is interested in 1% or more of any class of relevant securities of an offeree company or of any securities exchange offeror (being any offeror other than an offeror in respect of which it has been announced that its offer is, or is likely to be, solely in cash) must make an Opening Position Disclosure following the commencement of the offer period and, if later, following the announcement in which any securities exchange offeror is first identified. An Opening Position Disclosure must contain details of the person’s interests and short positions in, and rights to subscribe for, any relevant securities of each of (i) the offeree company and (ii) any securities exchange offeror(s). An Opening Position Disclosure by a person to whom Rule 8.3(a) applies must be made by no later than 3.30 pm (London time) on the 10th business day following the commencement of the offer period and, if appropriate, by no later than 3.30 pm (London time) on the 10th business day following the announcement in which any securities exchange offeror is first identified. Relevant persons who deal in the relevant securities of the offeree company or of a securities exchange offeror prior to the deadline for making an Opening Position Disclosure must instead make a Dealing Disclosure.

Under Rule 8.3(b) of the Code, any person who is, or becomes, interested in 1% or more of any class of relevant securities of the offeree company or of any securities exchange offeror must make a Dealing Disclosure if the person deals in any relevant securities of the offeree company or of any securities exchange offeror. A Dealing Disclosure must contain details of the dealing concerned and of the person’s interests and short positions in, and rights to subscribe for, any relevant securities of each of (i) the offeree company and (ii) any securities exchange offeror(s), save to the extent that these details have previously been disclosed under Rule 8. A Dealing Disclosure by a person to whom Rule 8.3(b) applies must be made by no later than 3.30 pm (London time) on the business day following the date of the relevant dealing.

If two or more persons act together pursuant to an agreement or understanding, whether formal or informal, to acquire or control an interest in relevant securities of an offeree company or a securities exchange offeror, they will be deemed to be a single person for the purpose of Rule 8.3.

Opening Position Disclosures must also be made by the offeree company and by any offeror and Dealing Disclosures must also be made by the offeree company, by any offeror and by any persons acting in concert with any of them (see Rules 8.1, 8.2 and 8.4).

Details of the offeree and offeror companies in respect of whose relevant securities Opening Position Disclosures and Dealing Disclosures must be made can be found in the Disclosure Table on the Takeover Panel’s website at www.thetakeoverpanel.org.uk, including details of the number of relevant securities in issue, when the offer period commenced and when any offeror was first

identified. You should contact the Panel's Market Surveillance Unit on +44 (0)20 7638 0129 if you are in any doubt as to whether you are required to make an Opening Position Disclosure or a Dealing Disclosure.